

Transaction activity

Transaction date	Description	Total received	Principal	Interest	Escrow	Fees/Advances	Unapplied funds
09/15/2020	PAYMENT	\$2,902.39	\$1,457.80	\$515.54	\$929.05		

Additional information

Unless you specify otherwise, we will apply funds received in excess of the payment due to additional periodic payments up to two months ahead. Any funds remaining after application of the periodic payments or any amount insufficient to make an additional payment will be applied to outstanding fees and advances, and then as a principal reduction. All principal reductions are applied after periodic payments are applied.

Contact Information and Disclosures

For all of our ways to contact us, please visit www.chase.com/Mortgage-Contact-Us

Customer Service Inquiries Chase Mail Code LA4-6475 700 Kansas Lane Monroe, LA 71203	Designated Address for Notices of Error, Information Requests, and Qualified Written Requests Chase Mail Code LA4-6911 700 Kansas Lane Monroe, LA 71203-4774	Insurance Policies & Bills Chase P.O. Box 47020 Atlanta, GA 30362-7020 Telephone: 1-877-530-8951 Fax: 1-678-475-8799 www.MyCoverageInfo.com (use PIN CMM8620 when prompted)	Overnight Payment Chase 6716 Grade Lane Building 9, Suite 910 Attn: P.O. Box 9001871 Louisville, KY 40213-1407
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Account Information Reported to Credit Bureau

We may report information about your Account to credit bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report. If you think we have reported inaccurate information to a credit bureau, please write to us at Chase Home Lending, Mail Code LA4-6945, 700 Kansas Lane, Monroe, LA 71203.

If you do not make your mortgage payment on time or request services from Chase, you may be charged fees. Those fees may include those shown in your loan documents, provided by law, or related to the services provided. The fee structure may change without notice except where prohibited by law. Chase commonly imposes an Insufficient Funds Fee of \$25.00. Other fees may be charged for services provided. Fees may not be applicable to certain products and may be limited by law.

1 Loan Payoff Information

The Unpaid Principal Balance on your statement is not a payoff quote. Payoff quotes are available by logging into your account on www.chase.com. You can also request a quote anytime through our 24-hour automated phone service by calling 1-877-505-2894.

Important Bankruptcy Information

If you or your account is subject to pending bankruptcy proceedings, or if you received a bankruptcy discharge, this statement is for informational purposes only and is not an attempt to collect a debt.

Homeowner Assistance

You can call the U.S. Department of Housing and Urban Development at 1-800-569-4287, or the U.S. Department of the Treasury-sponsored HOPE Hotline number at 1-888-995-HOPE (1-888-995-4673) to get free assistance, or visit www.HopeNow.com. You can also find a nonprofit HUD-approved counselor who can provide the information and assistance you may need to avoid foreclosure by using the search tool at www.hud.gov/offices/hsg/sfh/hcc/fo/. These HUD-approved housing counseling agencies found on www.HUD.gov can also help you with your household budgeting at no charge.

Crediting of Payments

Payments will be credited as of the day we receive them if the payment is received by 5:00 p.m. in the time zone in which the mailing address on your payment coupon is located and if (a) the payment is received Monday through Saturday except for legal holidays, (b) the payment is received at the address shown on your payment coupon, (c) your payment is made with a check or money order drawn on a U.S. bank in U.S. dollars, (d) the attached payment coupon is enclosed with your payment, and (e) your payment is sent in the enclosed return envelope. Credit for payments made in any other manner may be delayed for up to five (5) days. Please allow five to seven (5-7) days for payments to reach the payment address. Please do not send cash through the mail. Please include your account number and name on the front of your check or money order. Do not staple, tape or paper clip your payment to your payment coupon. If you want to change how we applied your payment to your mortgage loan, we must receive your request within 60 days of the payment date.

AUTHORIZATION TO CONVERT YOUR CHECK TO AN ELECTRONIC TRANSFER DEBIT: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. Your bank account may be debited as soon as the same day we receive your payments. You may not receive your check back from your institution.

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Automatic payment enrollment form

1 Please debit my:

☐ Checking Account☐ Savings Account

\$2,902.39

Amount Due¹

1138658005

Mortgage Account Number

2

Financial Institution

Routing Number

Account Holder Name

Account Number

\$

Additional Principal per Month (optional)

3 Day of the month we should withdraw your payment:

We'll withdraw your payment on the due date if you leave this blank.

Please allow 10 business days for setup; continue making your payment until you receive confirmation ACH has been setup.

4

Signature of Financial Institution Account Holder

Date

Enroll for free automatic payments by checking the box on the front and mailing in this form in the envelope provided. Learn more at www.chase.com/waystopay

Locate your account and routing number on your check.

YOUR NAME
1234 your street
city, state 12345

1234

\$

CHASE

Member FDIC
1111 Main Street
Charlotte, NC 28202

MEMO

123456789

987654321

1234

routing number

checking account number

check number

¹By signing above you authorize us, any successor servicer, sub-servicer, or assignee to electronically withdraw monthly payments plus any additional principal you authorize from your personal bank account on the date specified, or on the next business day if that date falls on a non-banking day. Requests for changes or cancellations must be made 3 business days before the payment date. You authorize us to change the amount of your payment as needed if there is an increase or decrease in the payment amounts due to changes in the interest rate or escrow, or for any other reason. Automatic payments may be cancelled if automatic payments are returned or if you, a co-borrower, or anyone listed on the title of the property that secures the loan files for bankruptcy. If this should occur, please contact us at the address or telephone number listed above for instructions for making payments on the loan. We may also change terms at any time and will provide any required notice in writing. I hereby acknowledge that I have read this agreement and agree to its terms and will keep a copy for my records.