

Mail Code OH4-7399  
PO BOX 182613  
Columbus, OH 43218



Thank you for your payment of  
\$3,368.05 on 11/16/2018.

Statement date 11/16/2018

Payment due 12/01/2018 Amount due \$2,868.05



Your payment of \$3,368.05 is  
automatically scheduled to be paid on  
12/17/2018.

A late fee of \$98.67 may apply if received after  
12/16/2018.

34034 MSD Z 32018 C - DA  
JONATHAN NATHAN  
9315 CORONADO TER  
FAIRFAX VA 22031-3835

Mortgage information

Account number 1138658005  
Property address 9315 Coronado Ter  
Fairfax, VA 22031  
Original principal balance \$285,750.00  
Unpaid principal balance¹ \$245,362.76  
Maturity date 10/2031  
Interest rate 3.00000%  
Escrow balance \$749.07

Past payments breakdown

	Paid since last statement	Paid year-to-date
Principal	\$1,855.29	\$18,914.99
Interest	\$618.05	\$7,041.75
Escrow	\$894.71	\$8,548.71
Total	\$3,368.05	\$34,505.45

Explanation of amount due

Principal	\$1,359.93
Interest	\$613.41
Escrow	\$894.71
Total payment due on 12/01/2018	\$2,868.05

Explore your newly redesigned statement



To learn more please visit  
[www.chase.com/NewStatement](http://www.chase.com/NewStatement)

Go paperless, it's easy



Visit [www.chase.com/GoPaperless](http://www.chase.com/GoPaperless)  
to enroll

Ways to pay

You can make your mortgage payment for free in many  
convenient ways:



Change automatic payments at [www.chase.com](http://www.chase.com) or back of  
statement coupon.



Make your payment at [www.chase.com](http://www.chase.com)



Pay by phone with our dedicated number at  
1-833-PAY-CHASE (1-833-729-2427)



Mail your payment with the coupon below.

Resources



[www.chase.com/MyMortgage](http://www.chase.com/MyMortgage) provides answers to common  
questions.



Call customer service 1-800-848-9136  
Includes 24/7 automated response

Agent hours:  
Monday - Friday 8 a.m. - midnight (ET)  
Saturday 8 a.m. - 8 p.m. (ET)



Si tiene alguna pregunta o necesita ayuda para traducirla,  
comuníquese con nosotros llamando al 1-800-800-5626 o visita  
[www.chase.com/NewStatement](http://www.chase.com/NewStatement)

Mail your additional payment with the coupon below

00011386580059 999000 00286805 00296672 00286805 00004



Check box and fill out the reverse side if you would  
like to make changes to your automatic payment ☐

JONATHAN NATHAN  
Account number 1138658005  
Automatic payment on 12/17/2018 \$3,368.05

CHASE  
PO BOX 78420  
PHOENIX AZ 85062-8420

To make additional principal, escrow, or fee payments, sign in to  
[www.chase.com](http://www.chase.com) or detach coupon and mail with your check.

	\$								
Late charges (\$0.00)	\$								
Fees due (\$0.00)	\$								
Additional principal	\$								
Additional escrow	\$								
Total amount enclosed	\$								

⑆500005026⑆ 000 1 138658005⑈



Transaction activity

Transaction date	Description	Total received	Principal	Interest	Escrow	Fees	Unapplied funds
11/06/2018	COUNTY TAX PAID				\$4,237.10		

Contact Information and Disclosures

For all of our ways to contact us, please visit [www.chase.com/Mortgage-Contact-Us](http://www.chase.com/Mortgage-Contact-Us)

<b>Customer Service Inquiries</b> Chase Mail Code LA4-6475 700 Kansas Lane Monroe, LA 71203	<b>Request for Mortgage Assistance</b> Chase P.O. Box 469030 Glendale, CO 80246 <a href="http://www.chase.com/MortgageAssistance">www.chase.com/MortgageAssistance</a>	<b>Overnight Payment to Pay Off Loan</b> Chase Attn: Dept. PP-7456 3415 Vision Drive Columbus, OH 43219-6009 1-877-505-2894 <a href="http://www.chase.com/payoff">www.chase.com/payoff</a>	<b>Insurance Policies &amp; Bills</b> Chase P.O. Box 47020 Atlanta, GA 30362-7020 Telephone: 1-877-530-8951 Fax: 1-678-475-8799 <a href="http://www.MyCoverageInfo.com">www.MyCoverageInfo.com</a> (use PIN CMM8620 when prompted)
<b>Exclusive Address for Notices of Error, Information Requests, and Qualified Written Requests</b> Chase P.O. Box 183166 Columbus, OH 43218-3166	<b>Overnight Payment</b> Chase 6716 Grade Lane Building 9, Suite 910 Attn: P.O. Box 9001871 Louisville, KY 40213-1407	<b>Insurance Claim Correspondence</b> Chase Attn: Insurance Claims P.O. Box 47607 Atlanta, GA 30362 Telephone: 1-866-742-1461 Fax: 1-678-475-8899	<b>Property Tax Questions</b> Chase P.O. Box 9218 Coppell, TX 75019-9236 Telephone: 1-877-314-6353



You have the right to dispute the accuracy of the credit information reported by writing to us at the Customer Service Inquiries address listed above. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

If you do not make your mortgage payment on time or request services from Chase, you may be charged fees. Those fees may include those shown in your loan documents, provided by law, or related to the services provided. The fee structure may change without notice except where prohibited by law. Chase commonly imposes an Insufficient Funds Fee of \$25.00. Other fees may be charged for services provided. Fees may not be applicable to certain products and may be limited by law.

1Loan Payoff Information

The Unpaid Principal Balance on your statement is not a payoff quote. Payoff quotes are available by logging into your account on [www.chase.com](http://www.chase.com). You can also request a quote anytime through our 24-hour automated phone service by calling 1-877-505-2894.

Important Bankruptcy Information

If you or your account is subject to pending bankruptcy proceedings, or if you received a bankruptcy discharge, this statement is for informational purposes only and is not an attempt to collect a debt.



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Homeowner Assistance

You can call the U.S. Department of Housing and Urban Development at 1-800-569-4287, or the U.S. Department of the Treasury-sponsored HOPE Hotline number at 1-888-995-HOPE (1-888-995-4673) to get free assistance, or visit [www.HopeNow.com](http://www.HopeNow.com). You can also find a nonprofit HUD-approved counselor who can provide the information and assistance you may need to avoid foreclosure by using the search tool at [www.hud.gov/offices/hsg/sfh/hcc/fo/](http://www.hud.gov/offices/hsg/sfh/hcc/fo/). These HUD-approved housing counseling agencies found on [www.HUD.gov](http://www.HUD.gov) can also help you with your household budgeting at no charge.

Crediting of Payments

Payments will be credited as of the day we receive them if the payment is received by 5:00 p.m. in the time zone in which the mailing address on your payment coupon is located and if (a) the payment is received Monday through Saturday except for legal holidays, (b) the payment is received at the address shown on your payment coupon, (c) your payment is made with a check or money order drawn on a U.S. bank in U.S. dollars, (d) the attached payment coupon is enclosed with your payment, and (e) your payment is sent in the enclosed return envelope. Credit for payments made in any other manner may be delayed for up to five (5) days. Please allow five to seven (5-7) days for payments to reach the payment address. Please do not send cash through the mail. Please include your account number and name on the front of your check or money order. Do not staple, tape or paper clip your payment to your payment coupon. If you want to change how we applied your payment to your mortgage loan, we must receive your request within 60 days of the payment date.

**AUTHORIZATION TO CONVERT YOUR CHECK TO AN ELECTRONIC TRANSFER DEBIT:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. Your bank account may be debited as soon as the same day we receive your payments. You may not receive your check back from your institution.

Automatic payment change form

1 Please debit my:

☐ Checking Account

☐ Savings Account

\$2,868.05

Amount Due<sup>1</sup>

1138658005

Mortgage Account Number

2

Financial Institution

Account Holder Name

\$

Routing Number

Account Number

Additional Principal per Month (optional)

3 Day of the month we should withdraw your payment (1<sup>st</sup> - 16<sup>th</sup> only):

We'll withdraw your payment on the due date if you leave this blank or choose a date that is not permitted.

4

Signature of Financial Institution Account Holder

Date

Enroll for free automatic payments by checking the box on the front and mailing in this form in the envelope provided. Learn more at [www.chase.com/waystopay](http://www.chase.com/waystopay)

Locate your account and routing number on your check.

YOUR NAME  
1234 your street  
city, state 12345

1234

\$

CHASE

Member FDIC

1111 Market Street  
Columbus, Ohio 43260

MEMO

123456789

987654321

1234

routing number

checking account number

check number

<sup>1</sup>By signing above you authorize us, any successor servicer, sub-servicer, or assignee to electronically withdraw monthly payments plus any additional principal you authorize from your personal bank account on the date specified, or on the next business day if that date falls on a non-banking day. Requests for changes or cancellations must be made 3 business days before the payment date. You authorize us to change the amount of your payment as needed if there is an increase or decrease in the payment amounts due to changes in the interest rate or escrow, or for any other reason. Automatic payments may be cancelled if automatic payments are returned or if you, a co-borrower, or anyone listed on the title of the property that secures the loan files for bankruptcy. If this should occur, please contact us at the address or telephone number listed above for instructions for making payments on the loan. We may also change terms at any time and will provide any required notice in writing. I hereby acknowledge that I have read this agreement and agree to its terms and will keep a copy for my records.

MSD 32018 C

Transaction activity continued

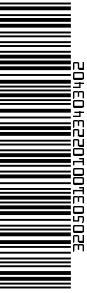
Transaction date	Description	Total received	Principal	Interest	Escrow	Fees	Unapplied funds
11/16/2018	PAYMENT	\$2,868.05	\$1,355.29	\$618.05	\$894.71		
11/16/2018	ADDITIONAL PRINCIPAL PYMT	\$500.00	\$500.00				

Additional information

If you or any occupant of your home are or recently were on active Military duty or related active service, you may be eligible for benefits and protections under the federal Servicemembers Civil Relief Act (SCRA), state law, or Chase policy. These benefits and protections may include protection from foreclosure or eviction without a court order, and in some cases, interest rate and fee benefits. Some protections also may be available if you are the dependent of an eligible Servicemember. In addition, some state laws may allow Servicemembers to request a payment deferral.

For more information, please call Chase Military Services at 1-877-469-0110.





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